

JULY 2013



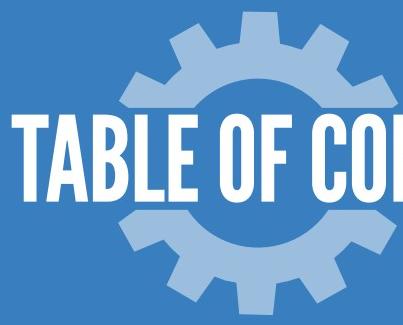
MISSOURI  
DEPARTMENT OF

## LABOR MONTHLY DASHBOARD MEASURES



**JULIE GIBSON, ACTING DIRECTOR**

*Missouri Department of Labor and Industrial Relations is an equal opportunity employer/program.*



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July 2013

## UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **7.1%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$322,488,603.17**

Trust Fund Balance: **\$109,701,093.89**

Number of Employers in the Shared Work Program: **351**

Number of Affected Employees in the Shared Work Program: **28,077**

Amount Intercepted in Tax Returns from Claimants with Overpayments: **\$19,875,092.96**

## SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in July: **712**

SIF Balance (as of last day of July): **\$9,349,443.25**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims: **\$0**

Average Cost Paid on New PTD Claims: **\$0**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in July: **89**

First time payments which were due but held in July: **\$1,406,358.80**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in July: **1,413**

Total Amount of 1st Payments which were due but held in July: **\$33,279,658.69**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,180**

## WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations in July: **\$1,002,708** / YTD: **\$6,612,702**

Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations in July: **\$49,680** / YTD: **\$547,200**

Number of Missouri Miners Trained: **193**

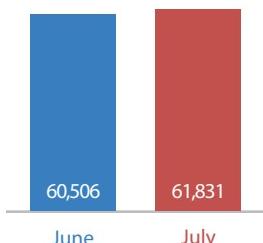
Number of Hazards Found at Missouri Mine Sites: **69**

Number of Miners Assisted by Hazards Removed: **251**

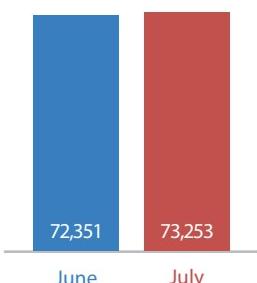
# DIVISION OF EMPLOYMENT SECURITY

Ken Jacob, Acting Division Director

## CALLS ANSWERED



## CALLS IN QUEUE



## AVERAGE TIME CALLS IN QUEUE



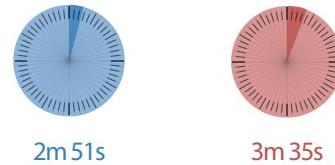
Line to speak with a representative to file a new or renewed claim.

## Help



Line to speak with a representative about a question or issue with their claim

## Priority



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

## CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

### State New Hire Overpayment Cases due to Crossmatch

June 330 / \$135,523.12 Amounts      July 359 / \$148,352.32 Amounts

### National New Hire Overpayment Cases due to Crossmatch

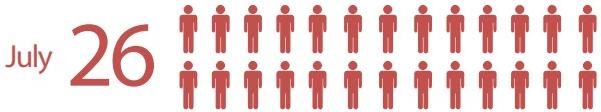
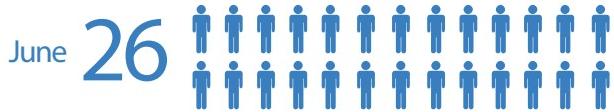
June 859 / \$377,726.99 Amounts      July 838 / \$374,687.93 Amounts

### UI Cases Referred for Prosecution

June 37 / \$841,412 Recovered\*      July 37 / \$820,018 Recovered\*

\*monthly totals are subject to change

## NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



## MISCLASSIFIED WORKERS IDENTIFIED

June 598 / July 381 / YTD: 4,025

## ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

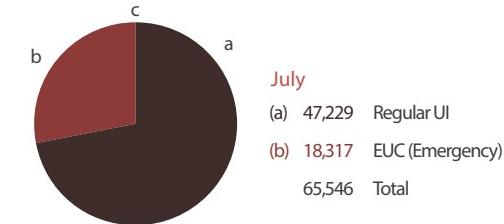
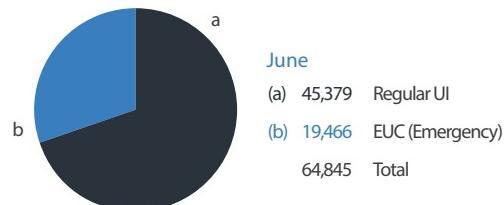
June 108 / July 64 / YTD: 617

## ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION\*

June \$124,581 / July \$60,728 / YTD: \$1,280,719

\*monthly totals are subject to change

## PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



## COLLECTIONS FROM DELINQUENT EMPLOYERS

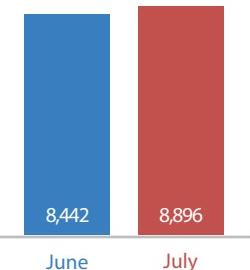
from 2013 Interest Assessment



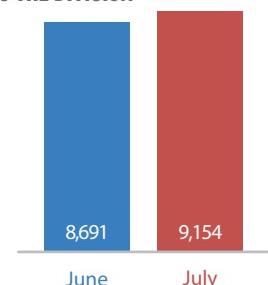
# DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

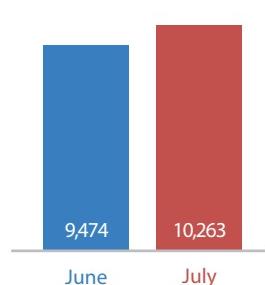
## FIRST REPORTS OF INJURIES (FROIs) FILED



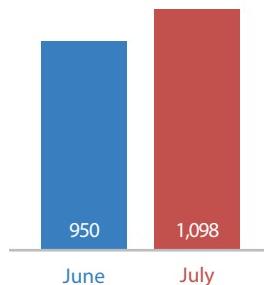
## WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



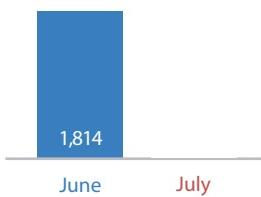
## WORKERS' COMPENSATION CASES PROCESSED



## CLAIMS FOR COMPENSATION RESOLVED

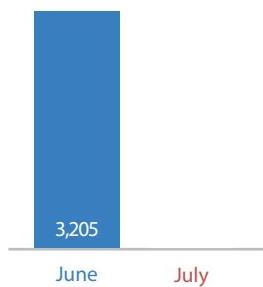


## CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



*July figures not available at this time.*

## SEARCHES PERFORMED IN THE CVS



## POLICY DETAIL INFORMATION REQUEST FROM CVS



*June and July figures not available at this time.*

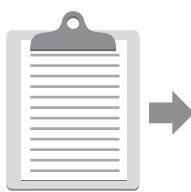
# STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

## NUMBER OF PETITIONS FILED

June 1  
July 0

## ELECTIONS HELD



June 0  
July 2

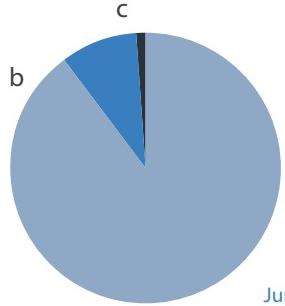
## ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)



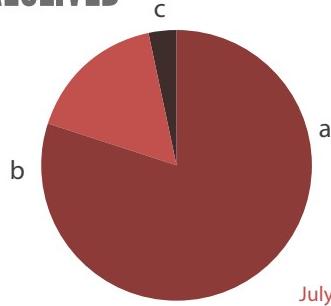
June 0  
July 2(26)

# DIVISION OF LABOR STANDARDS

Bob Bedell, Acting Division Director



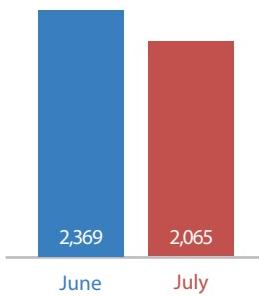
(a) 97 Minimum Wage  
(b) 10 Prevailing Wage  
(c) 1 Child Labor  
108 Total



(a) 96 Minimum Wage  
(b) 20 Prevailing Wage  
(c) 4 Child Labor  
120 Total

## CALLS ANSWERED

(Min. Wage, Prevailing Wage, Child Labor)



## INVESTIGATIONS CLOSED

37 June  
58 July

## AVERAGE INVESTIGATOR CASELOAD

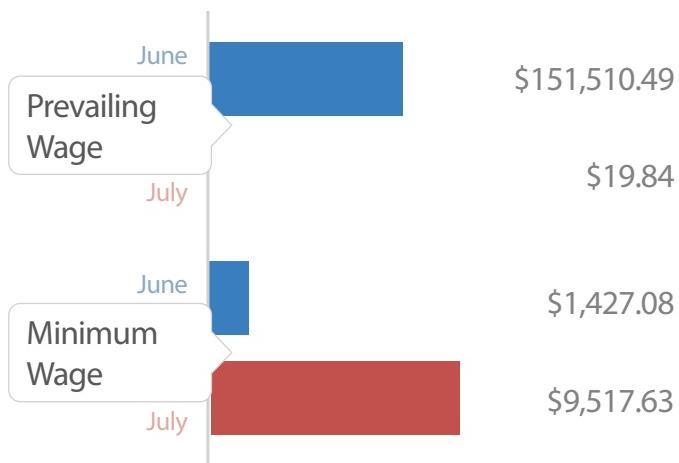
59 June  
63 July

## CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

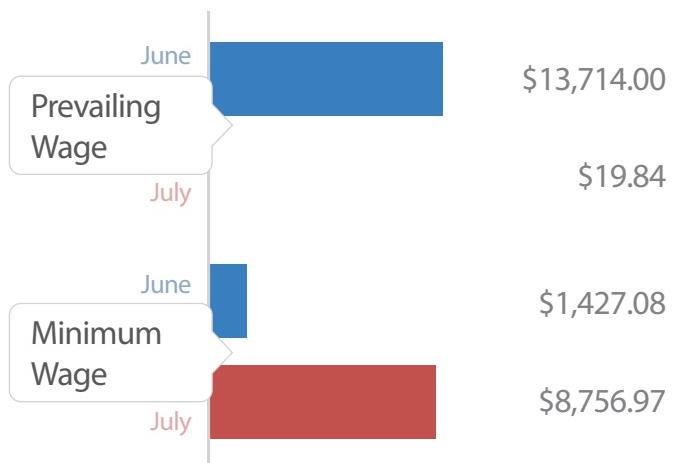
Role	June	July
Attorney General	0	0
Prosecutor	0	0

## AMOUNT OF RESTITUTION ASSESSED & COLLECTED

### Restitution Assessed



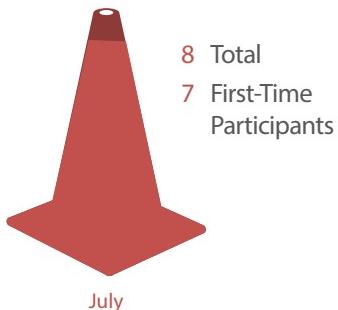
### Restitution Collected



# DIVISION OF LABOR STANDARDS

Bob Bedell, Acting Division Director

## REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



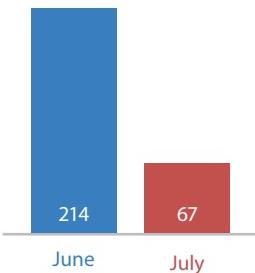
## HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



# MISSOURI COMMISSION ON HUMAN RIGHTS

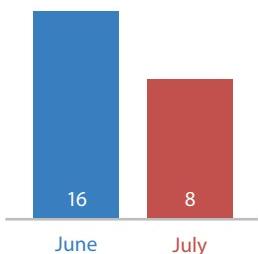
Alisa Warren, Executive Director

## CASES CLOSED

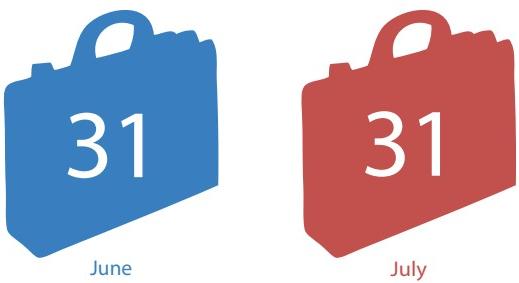


## CASES SETTLED

(includes conciliations, mediations,  
early resolutions)



## AVERAGE INVESTIGATOR CASELOAD



## RIGHT-TO-SUE LETTERS ISSUED

18 Within 180 Days  
0 After 550 Days  
52 Total



16 Within 180 Days  
0 After 550 Days  
23 Total



## CASES SET FOR HEARING

June 2 / July 4

## CASES APPEALED IN CIRCUIT COURT

June 0 / July 0

## PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	June	July
Participants	76	327
Sessions	3	6

# WEBSITE HITS FOR SPECIFIC PAGES

## DIVISION OF WORKERS' COMPENSATION WEB HITS

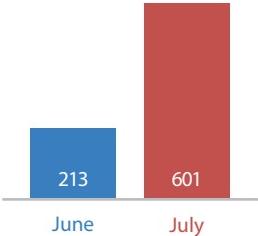
June	July	
9,766	10,004	Workers' Compensation <a href="http://www.labor.mo.gov/DWC/">http://www.labor.mo.gov/DWC/</a> <a href="http://www.labor.mo.gov/DWC/about.asp">http://www.labor.mo.gov/DWC/about.asp</a>
741	850	Second Injury Fund <a href="http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp">http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp</a>

## DIVISION OF LABOR STANDARDS WEB HITS

June	July	
5,575	4,845	Minimum Wage <a href="http://www.labor.mo.gov/DLS/MinimumWage/">http://www.labor.mo.gov/DLS/MinimumWage/</a>
3,695	3,884	Wage & Hour <a href="http://www.labor.mo.gov/DLS/General/">http://www.labor.mo.gov/DLS/General/</a>

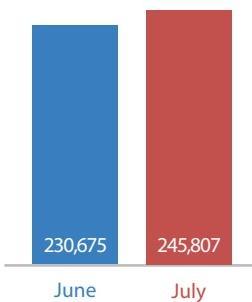
## ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

[http://www.labor.mo.gov/DLS/WorkplaceSafety/free\\_onsite\\_sharp.asp](http://www.labor.mo.gov/DLS/WorkplaceSafety/free_onsite_sharp.asp)



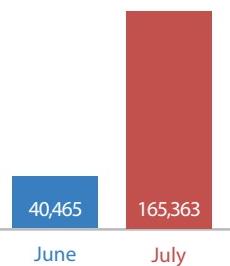
## UI INTERNET CLAIMS WEB HITS

<http://www.ui.labor.mo.gov/som/>



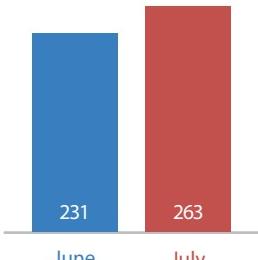
## USTAR WEB HITS

(the MO Unemployment State Tax Automated Reporting/USTAR System)  
<http://www.ustar.labor.mo.gov/ustar/login.jsp>



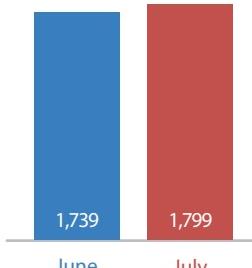
## WORKERS' SAFETY PROGRAM

[http://www.labor.mo.gov/DLS/WorkplaceSafety/workers\\_safety.asp](http://www.labor.mo.gov/DLS/WorkplaceSafety/workers_safety.asp)



## MISSOURI COMMISSION ON HUMAN RIGHTS

<http://www.labor.mo.gov/mohumanrights/>



## TOTAL LABOR.MO.GOV WEBSITE HITS

JULY

**677,194**

Total Views for MoLaborDept Channel: 392,902

### Top 5 Most Viewed YouTube Videos

1. How to File an Unemployment Claim in Missouri *4,939 views*
2. What's Next? *1,457 views*
3. This Week's Unemployment FAQ: July 9, 2013 *1,170 views*
4. This Week's Unemployment FAQ: July 23, 2013 *979 views*
5. Calculating Your Weekly Benefits *626 views*

### Featured Video on YouTube

This Week's Unemployment FAQ: July 30, 2013

<http://www.youtube.com/MoLaborDept>

**THIS WEEK UNEMPLOYMENT FAQ**

The Week of July 30, 2013